

### Wedding Cancellation Policy

Wedding bookings are a considerable commitment of salon time. Though we are sympathetic in the event of cancellations, this policy is in place to protect the interests of the salon and our stylists.

A non-refundable deposit of £100 for all wedding bookings must be received to secure the wedding booking. No services can be booked until the deposit has been received in cleared funds. If you cancel before the date of your trial no further charge will be payable but your deposit will not be returned. In the unlikely event of the salon needing to cancel your booking before the date of your trial your deposit will be returned in full and no further charge will be made.

The balance due must be paid in full on the date of your wedding trial. Failure to settle your account at this time may result in cancellation of your booking without refund and a charge will be made for wedding trial services in line with our regular price list. Following your trial, if you choose to cancel your booking or part booking no refund will be available. In the event of the salon having to cancel your booking after the date of your trial but more than one month before your wedding a refund of the total due after deductions for wedding trial services will be returned to you. If the booking is cancelled by the salon less than one month before the date of the wedding a full refund including deposit will be returned to the client. If the booking is cancelled less than seven full working days prior to the wedding day no monies will be refunded.

Wedding prices are not valid in conjunction with any discount, promotion or offer. All bookings taken and services provided are at the discretion of salon management. Bookings may be refused or cancelled without further explanation.